

NEWS

FRANCHISE AND DISTRIBUTION PRACTICE GROUP

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WIGGIN AND DANA

Counsellors at Law



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Wiggin and Dana LLP Partner, Jack Dunham, Named BTI Client Service All-Star

Dunham is One of Only 148 Attorneys in the Country Named to the Group

Wiggin and Dana LLP announced today that Jack Dunham, a partner in the firm's New Haven office, has been named to BTI Consulting Group's annual list of "Client All-Stars". Appointees to the group are nominated by name, unprompted, by a client for superior client service.

According to its website, BTI interviewed more than 250 corporate counsel at large and Fortune 1000 companies to probe all aspects of client relationships. They were asked about their needs and priorities, the law firms they rely on and the quality of service they receive.

"We are thrilled to recognize Jack's achievements and join BTI in acknowledging the outstanding work of this talented lawyer," said Wiggin and Dana's Chair, Maureen Weaver. "Jack quickly analyzes and understands his clients' needs and is committed to exceeding their expectations with hard work and enthusiasm."

Mr. Dunham is a trial lawyer, who has tried to a conclusion many cases of various types, before juries, judges and arbitrators, in jurisdictions across the country. For over twenty-five years, he has represented businesses in a wide variety of complex litigation and has extensive experience representing, at trial and on appeal, franchisors, manufacturers and importers. Mr. Dunham is Chair of the American Bar Association Forum on Franchising, former Editor-in-Chief of the ABA *Franchise Law Journal*, and one of the four leading franchise lawyers in the United States according to *Chambers USA 2007*.

Mr. Dunham is a Fellow of the American College of Trial Lawyers. He recently completed a four-year term as Chair of Wiggin and Dana's Executive Committee.

He graduated from Trinity College, Phi Beta Kappa and with honors in history, in 1975, and received his J.D. in 1978 from New York University School of Law, where he was a Note & Comment Editor of the *Law Review*.

Wiggin and Dana was also named to be among BTI's "Client Service A-Team". The firm ranked across thirteen client service categories in the published BTI report, "The Survey of Client Service Performance for Law Firms: The BTI Client Services A-Team".

An Executive Summary of the BTI survey can be downloaded at www.bticonsulting.com.

Wiggin and Dana LLP is a full service firm serving clients domestically and abroad from offices in Stamford, New Haven and Hartford, Connecticut, New York and Philadelphia. For more information on the firm, visit its website at www.wiggin.com.

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